

Noise Management Notes

The noise limits have been agreed with the EH team, these are based on nationally recognised standards and are appropriate to the venue.

There will be a noise disturbance to local residents from the event, however it will be managed and controlled.

Team working onsite and offsite to control levels, monitoring both the source levels for each stage and the levels offsite at the agreed monitoring locations. Constant dialogue on group whatsapp between noise team, PA supplier and management as to current levels on and off-site, where things are likely to go in the near future and if and where reductions will be made if needed.

Request from the noise team for reduction to levels will generally be made via the whatsapp to the PA team, with request for confirmation when actioned. May be made in person by onsite team with update given on whatsapp.

Complainants can call the noise line which will be advertised before the event given to the Local Authorities (as very close to boundary will be two LA's impacted) and included in the letter drop to residents.

Call taken by event control, logged and details passed to noise team.

Depending on the nature of the call and the wishes of the complainant then the call will be:-

- Noted (simple I can hear noise, don't want events etc complaint),
- The area will be visited and readings taken (complainant wont give address and/or doesn't want a visit)
- The complainant will be visited in person and readings taken

If levels are above the limit immediate action will be taken to reduce them, if not then if close to the limit in that area then it may be revisited more frequently or the complainant advised of the result of the monitoring and there will be no further action.

There will be a post event report submitted to the Local Authority with all the monitoring data from the event.